

# Bet on Safety | Batavia Downs Gaming

Batavia Downs Gaming's Bet on Safety Program is a list of rules, regulations and policies that aim to help guests and staff safe and prevent exposure to infectious diseases like the Coronavirus (COVID-19).

We've reconfigured our rules and regulations to minimize contact between staff and guests. As we did prior to our hiatus, we have and will continue to adhere to the best-practice guidelines set forth by local and federal government entities as it pertains to cleaning and sterilization. Our facility will undergo consistent and ongoing deep-cleaning and disinfection.

While your visit to our facility may be a little different upon your arrival, rest assured that these protocols are in place so that we can safely reopen and remain open.

## **Bet on Safety Protocols for Guests :**

- All guests will be **REQUIRED** to wear a mask or other face covering (such as a clear face shield) during the entirety of their visit (except while eating or drinking). Failure to comply with this requirement will result in denial or ejection from the property.
- Guests are asked to adhere to social distancing protocols while waiting to enter.
- Temperature screening of guests is **REQUIRED** and will take place immediately upon entering the facility.
- Our onsite Environmental Services department has been supplied with the best multi-surface cleaner and disinfectant to conduct ongoing sanitization of all surfaces including gaming machines. They will help to protect guests by cleaning constantly throughout the facility and other surfaces on request.
- Social distancing protocols are in place throughout the facility, specifically at Player's Club and the Cashier's Cage.
- Hand-sanitizing stations have been added throughout the facility.

## **Standards for our staff:**

- Prior to coming to work, all staff must do a self health check.
- Upon arrival, they will undergo a temperature check and answer a questionnaire.
- All staff will sanitize their hands when they report to work and are required to wash and sanitize their hands frequently throughout their shift.
- All staff must wear masks or approved face coverings during their shift.

- Prior to returning to work all staff have undergone training on these protocols to ensure continued safety for all.

### **New entry screening procedures:**

Please note: **all patrons are REQUIRED to have a mask or clear face shield to enter the facility.** This is for the protection of you, all guests and staff.

Our facility is operating under strict occupancy guidelines and patrons will be permitted to enter as occupancy limits permit.

We require that patrons maintain safe social distancing outside the facility while waiting to gain entry as well as inside the facility.

All patrons will have their temperature taken and have their ID registered upon entry to the facility.

### **Other facility information:**

At this time only select restaurants and bars will be open, and will also have limited seating and standing capacity in order to comply with social distancing and capacity regulations.

We will be serving alcohol but only with food as per New York State Regulations.

Our complimentary soda and coffee machines will be closed at this time.

Some gaming machines have been turned off and chairs removed in order to comply with state regulations.

The Hotel at Batavia Downs has been open throughout the shut down and will be open.

### **Please Note:**

Guests are instructed that they should not approach the facility if they have any symptoms or risk factors for COVID-19. If you are feeling any of the symptoms below, please stay home.

Symptoms and risk factors for COVID-19 include:

- Fever of 100.4 degrees or higher (within past 72 hours)
- Cough
- Shortness of breath or difficulty breathing
- New loss of smell or taste
- Chills
- Muscle pain
- Unexplained headache
- Sore throat

If have been in close contact with anyone diagnosed with or suspected of being infected with COVID-19 in the last 14 days, STAY HOME.

The CDC guidelines state that you should remain in quarantine for at least ten days after you first experience symptoms and 72 hours after your symptoms subside. Please see your medical professional for further details should you experience these symptoms.